

QUALITY POLICY

AMAZSA SPAIN SLU, hereinafter AMAZSA, offers its clients all types of services related to the technical management of ships and the supply of crew.

As crew suppliers, our comprehensive service is specifically designed to relieve shipowners of all matters relating to the supply, recruitment and management of crews for their vessels, adapting to and anticipating the needs and expectations of our customers. The quality of our ship management is based on a comprehensive approach to processes and the continuous improvement of all activities with the primary objective

of ensuring that the management of our clients' procedures, both on board and ashore, is carried out in accordance with the assigned responsibilities and functions, with a high degree of professionalism and in compliance with both national and international maritime codes, as well as the specific policies of the contracting companies.

Management leads the commitment to disseminate and uphold the following principles at all levels of the organisation:

- Our customer focus is based on the maxim: '24 hours a day, 7 days a week, 365 days a year at the service of the ship, its cargo and its crew'.
- Close collaboration with all stakeholders, especially our customers and suppliers, maintaining constant contact and communication, constitutes our competitive benchmark and the basis for setting continuous improvement objectives.
- Those of us who are part of AMAZSA are responsible for ensuring that all parties with an interest in our activity perceive our principles of customer focus and continuous improvement.
- Having a professional, committed, highly qualified team that is thoroughly familiar with the maritime and logistics world.
- A firm commitment to comply with applicable legislation and regulatory requirements or other requirements to which we subscribe.
- To ensure, at all times, the necessary working conditions to guarantee the health and well-being of all staff, as well as to maintain the integrity and optimisation of equipment and facilities, while respecting the environment.